External Mail Scan – New River Valley Regional Jail

GTL is now Viapath Technologies- you may see references with both names

External Mail Scan

Change to External Mail viewable on the Tablet

New River Valley Regional Jail is moving to External Mail Scaning, Inmate mail will be sent to outside facility that will scan your mail and then it will be viewable and readable on the tablets. Mail will go to eacch inmate through FACILITY MESSAGES- when you have mail you will get a pop message when you log onto the tablet.

Using Viapath/GTL External Mail Scanning Four Easy Steps: These are the steps to using Mail Scanning.

1) Facility Staff must communicate the new mailing address to friends and family

2) Friends and family send mail to the new address

3) Staff Approves/Denies mail scans

4) Inmate reads mail via Facility Messages- in FREE and Pay-per-minute profiles

NEW ADDRESS

Communicate New Address to Friends and Family

The address to send mail to the inmate has changed, the "**new**" address to send mail to for scanning is in San Antonio Texas. Therefore, mail will include the name of the facility, the inmate's name and booking number and go to the Mail Scan clearinghouse in San Antonio.

New River Valley Regional Jail VA

Inmate Name, Inmate booking # xxxxx

PO Box 2966 PMB 35803

San Antonio TX 78299-2966

1) The address must include "BN#" before the Booking Number.

Your inmate's mail must
Facility Name
Inmate Name, Inmate Booking #
PO Box 2966
PMB 35803
San Antonio, TX 78299-2966

For example:
New River Valley Regional Jail
John Smith, BN#11111
PO Box 2966
PMB 35803
San Antonio, TX 78299-2966

2) Attorney-client privileged mail or packages and parcels should be mailed directly to the facility.

Mail is Viewable in FACILITY Messages

Inmates Read Mail on the Tablet via Facility Message: Facility Message APP has been added to the FREE Profile and also the Pay Per Minute Profiles where you can have multiple APP's open at the same time—you could be listening to music and read your mail at the same time.